

# 6.Troubleshooting Guide

## 6.1 "U--" Error indication

\*If there is an operation error, or if there is a problem with the washing machine, such as faulty draining, spinning etc; operation will stop, the warning buzzer will sound, and an error indication will be displayed

Indication	Content	Check point	Method to clear
U11	Malfunction of drain	<p>Check if abnormalities listed below are seen in the external water hose</p> <ul style="list-style-type: none"> <li>*Is something wrong with the drain hose?</li> <li>*Is the clogging with lint ?</li> <li>*Is it crushed ?</li> <li>*Is the tip soaked in water ?</li> <li>*Is a small pipe used ?</li> <li>*Is a part of hose at a height of over 10cm in midway?</li> <li>*Is the extension hose longer than 2 meter ?</li> <li>*Is the drain hose lay down ?</li> </ul>	Restart by opening and close of the lid.
U12	The lid is open	<ul style="list-style-type: none"> <li>*Is the lid is open ?</li> <li>*Check If condition of contact point of the lid switch.</li> </ul>	Close the lid
U13	Unbalanced load	<ul style="list-style-type: none"> <li>*Is the washing machine in an unstead position, or is on an inclined floor surface ?</li> <li>*Is the adjustable knob loose ?</li> <li>*Is the laundry unevenly distributed in the tub ?</li> </ul>	Open the lid and redistribute the load.
U14	Malfunction of water supply	<ul style="list-style-type: none"> <li>*Check if you have forgotten to connect the water hose and to turn on the faucet.</li> <li>*The water supply cut off?</li> <li>*Check if the water supply and the water supply hose are frozen.</li> <li>*Check if the connection of the water supply hose on feed valve is clogged with dirt.</li> <li>*it is alarmed increase it is takes over 50 min. to reach selected water level.</li> </ul>	Opening and closing the lid to return to initial stage of water supply.
U99	Child lock operated	<ul style="list-style-type: none"> <li>*Check if you condition of remaining water in the tub.</li> <li>*No remaining water in the tub.</li> <li>--&gt;Child lock fuction has operated.</li> </ul>	<ol style="list-style-type: none"> <li>1.Remove the power cord plug and close the lid.</li> <li>2.After plug in and press "POWER" switch to "ON" position.</li> </ol>

## 6.2 "H--" Error indication

- If there is an operation error, or if there is a problem with the washing machine,
  - (1) Every Push SW can't operation
  - (2) the warning buzzer no sound-----an error indication will be displayed

Indication	Content	Check point	Method to clear
H01	The PS switch is abnormal.	*Check if you condition of the connectors. *Replace PS switch . *Replace PCB board(Power side)	*Press POWER switch to OFF position. *Pull out the power plug .
H02	The Motor Triac is abnormal.	*In water drain action,check both side of capacitor :red wire-blue wire voltage not equal to "0" V *Replace PCB board(Power side)	*Pull out the power plug .
H04	The Power Relay is abnormal.	*The Thermistor open/short is abnormal. *Replace PCB board(Power side)	*Pull out the power plug .
H05	Memory circuit of the I.C is abnormal.	*Replace PCB board(Power side)	*Pull out the power plug .
H08	Conductance of the thermistor is abnormal.	*Replace PCB board(Power side)	*Pull out the power plug .
H09	Open circuit of P.C. Board's communication line.	*Check if lead wire condition of P.C. Boards between power and operation side, and replace one of P.C. Board's.	*Pull out the power plug .